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| --- | --- | --- | --- | --- | --- | --- | --- |
| **INDICATORS** | **5** | **4** | **3** | **2** | **1** | **Weighted Mean** | **Description** |
|  |  |  |  |  |  |  |  |
| **A. Functionality** |  |  |  |  |  |  |  |
| 1. The system shows easy and efficient requesting of various document types. | 2 |  | 1 |  |  | 4.33 | Agree |
| 1. Documents are organized in a logical and user-friendly manner. | 1 | 1 | 1 |  |  | 4 | Agree |
| 1. The system shows a feature on providing a real-time data when the document is under processing. | 2 | 1 |  |  |  | 4.66 | Strongly Agree |
| 1. The system provides detailed information of document process. | 2 | 1 |  |  |  | 4.66 | Strongly Agree |
| **B. Performance Efficiency** |  |  |  |  |  |  |  |
| 1. The system responds promptly to user queries and actions. | 2 | 1 |  |  |  | 4.66 | Strongly Agree |
| 1. Efficient monitoring of user’s activity at the same time. | 1 | 1 | 1 |  |  | 4 | Agree |
| 1. The system can handle an amount of document requests and registered users. | 2 |  | 1 |  |  | 4.33 | Agree |
| **C. Usability** |  |  |  |  |  |  |  |
| 1. The system’s interface is intuitive, with its user-friendly design. |  | 3 |  |  |  | 4 | Agree |
| 1. The system has clear navigation and layout for easy system exploration. | 2 | 1 |  |  |  | 4.66 | Strongly Agree |
| 1. The system can generate an QR code which is provided during request of document. | 3 |  |  |  |  | 5 | Strongly Agree |
| 1. The user can request multiple amounts of document. | 2 |  | 1 |  |  | 4.33 | Agree |
| 1. The user can sign up and login successfully | 2 |  | 1 |  |  | 4.33 | Agree |
| **D. Reliability** |  |  |  |  |  |  |  |
| 1. The system can be accessed anytime or anywhere. | 3 |  |  |  |  | 5 | Strongly Agree |
| 1. Users can check their information and credentials. |  | 2 | 1 |  |  | 3.66 | Neutral |
| 1. Users can receive a notification of their requested document. | 3 |  |  |  |  | 5 | Strongly Agree |
| **E. Security** |  |  |  |  |  |  |  |
| 1. The system has login authentication and authorization which ensures user’s credentials. | 2 | 1 |  |  |  | 4.66 | Strongly Agree |
| 1. The system is not accessible if the user’s account is not approved by admin. | 1 | 2 |  |  |  | 4.33 | Agree |
| 1. The system’s admin can monitor the user’s activity and time of usage. | 2 | 1 |  |  |  | 4.66 | Strongly Agree |
| 1. The user can verify through email once the account registration is complete. | 3 |  |  |  |  | 5 | Strongly Agree |
| **F. Maintainability** |  |  |  |  |  |  |  |
| 1. The system’s admin ensures the seamless deployment of system updates and current state. | 2 | 1 |  |  |  | 4.66 | Strongly Agree |
| 1. The system has the feature for another user to sort the list of requested documents. | 1 | 1 | 1 |  |  | 4 | Agree |
| 1. The system can validate entries in real time | 2 | 1 |  |  |  | 4.66 | Strongly Agree |
| **G. Portability** |  |  |  |  |  |  |  |
| 1. The system is accessible on any devices such as desktop computer and laptop | 3 |  |  |  |  | 5 | Strongly Agree |
| 1. Compatibility with various web browsers and devices. | 2 |  | 1 |  |  | 4.33 | Agree |